



652 Oliver Street
 Williamsport, PA. 17701 U.S.A.
 Telephone +1 (800) 258-3279 (U.S. and Canada)
 Telephone +1 (570) 323-6181 (International)
 Facsimile +1 (570) 327-7101
 Email Technicalsupport@lycoming.com

www.lycoming.com

SERVICE LETTER

Service Letter No. L253C
 (Supersedes Service Letter L253B)
 April 16, 2018

TO: All Owners and Operators of Lycoming Piston Aircraft Engines

SUBJECT: Warranty Repair of AVStar Fuel Systems, Inc. Fuel Control Products

REASON FOR REVISION: Update AVStar warranty information sheet, and contact information.

NOTE

Incomplete review of all the information in this document can cause errors. Read the entire Service Letter to make sure you have a complete understanding of the requirements.

This Service Letter includes the revised Warranty Information Sheet and updates the Authorized AVStar Fuel Systems Inc. Product Support Sales and Service Centers list to include a location in the United Kingdom.

Lycoming requires that any AVStar Fuel Systems Inc. fuel control product that needs to be repaired, within the warranty period, be sent directly to AVStar Fuel Systems Inc. or an Authorized AVStar Fuel Systems Inc. Product Support Sales and Service Center for verification and corrective action.

The attached AVStar Fuel Systems Inc. warranty procedures will prevail, except that claims for the removal and installation labor component and associated freight charges must be submitted through an authorized Lycoming distributor. Applications for labor and freight will be considered only if the appropriate Warranty Application is properly executed and is submitted with a copy of the attached AVStar Fuel Systems Inc. Warranty Information Sheet, FORM AFS852-F3 REV 3, showing acceptance of the claim.

When submitting your part to AVStar Fuel Systems Inc., be sure all important information is provided to include:

- AIRCRAFT OWNERS NAME AND ADDRESS
- AIRCRAFT MODEL, S/N, DELIVERY DATE AND DATE OF OCCURRENCE (of problem)
- ENGINE MODEL AND S/N
- AVSTAR FUEL SYSTEMS INC. UNIT MODEL, PART NUMBER AND S/N
- HOURS SINCE NEW OR OVERHAUL

Complying with this new procedure will benefit all involved.

Any questions regarding warranty of AVStar Fuel Systems Inc. components are to be directed to the attention of the Warranty Administrator at:



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AVStar Fuel Systems Inc.
1365 Park Lane South
Jupiter, FL 33458
Tel: (561) 575-1560
Fax: (561) 575-0795
Email: warranty@avstardirect.com

A revised list of AVStar Fuel Systems Inc. approved Product Support Sales and Service Centers is attached at the end of this Service Letter.



CAUTION

REFER TO THE LATEST REVISION OF LYCOMING'S SERVICE INSTRUCTION NO. 1070 FOR A LIST OF APPROVED FUELS FOR LYCOMING ENGINE MODELS. FAILURE TO COMPLY COULD VOID YOUR WARRANTY.

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COMMERCIAL WARRANTY NEW CERTIFIED FUEL SYSTEMS

AVSTAR FUEL SYSTEMS, INC. ("AVStar") warrants its newly built, certified fuel systems to be free from defects in materials and workmanship and that it conforms to the AVStar specifications and engineering to which it was designed and manufactured. This warranty shall remain in effect for a period of twenty-four (24) months from the date of shipment from AVStar's manufacturing facility or 1000 engine operating hours, whichever occurs first.

Any product returned for claimed defect or nonconformance must be accompanied by a written notice and received by AVStar within thirty (30) days after the defect is first discovered. Upon receipt of said written notice, AVStar shall, at its sole option:

- (a) Repair at AVStar's manufacturing facility the defective or non-conforming unit,
- (b) Repair at an AVStar Product Support Sales and Service Center,
 - 1) Please contact Warranty Administrator at AVStar for the most recent service center contact information.
- (c) Replace from its inventory the defective or non-conforming unit or component part (less than 25 operating hours to be eligible)

Contact Information:
AVStar Fuel Systems, Inc.
1365 Park Lane South
Jupiter, FL 33458
P: 561-575-1560; F: 561-575-0795
warranty@avstardirect.com

Transportation Charges:

- (a) Return of any unit or component part thereof to AVStar shall be prepaid by the sender.
- (b) A product that is found to be defective will be returned to the sender at AVStar's expense.
- (c) All transportation charges will be at the customer's expense for any unit returned for warranty service and found to be defect free.

As a result of the wide variety of configurations and applications, this fuel system may require flow modification for enhanced performance. There will be a flow modification charge if a customer setting or calibration is requested.

Limitation of Liability:

Unauthorized parts used in any AVStar product constitutes an alteration or specification deviation and voids all warranties and AVStar will accept no warranty or tort liability for units that contain unauthorized parts. The unit owner and/or facility responsible for the installation and use of unauthorized parts carry the sole and full liability for all property damage or injury, including death, stemming from any malfunction of the unit in which unauthorized parts are installed.

This warranty does not apply, nor will it be extended, to any part or component part which has been determined through investigation by AVStar to have acquired damage as a result of misuse, abuse, neglect, improper storage or handling, faulty installation or maintenance, inappropriate filtration, or repair attempt by any party other than AVStar authorized personnel. This warranty does not apply to any other component of the aircraft power plant which is not a product of AVStar.

The use of fuels not approved by the engine manufacturer, voids all warranties.

THIS WARRANTY DEFINES THE SOLE WARRANTY OBLIGATION OF AVSTAR IN REGARDS TO ITS PRODUCTS AND IS GIVEN AND ACCEPTED IN LIEU OF (1) ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE; AND (2) ANY OBLIGATION, LIABILITY, RIGHT, CLAIM, OR REMEDY IN CONTRACT OR IN TORT, INCLUDING PRODUCT LIABILITIES BASED UPON STRICT LIABILITY, NEGLIGENCE, OR IMPLIED WARRANTY IN LAW AND PURCHASER HEREBY WAIVES SUCH RIGHTS AND CLAIMS.

THIS WARRANTY IS THE ONLY WARRANTY MADE BY AVSTAR. THE PURCHASER'S SOLE REMEDY FOR A BREACH OF THIS WARRANTY OR ANY DEFECT IN A PART IS THE REPAIR OR REPLACEMENT OF PARTS AND REIMBURSEMENT OF REASONABLE TRANSPORTATION CHARGES AS PROVIDED HEREIN. IN NO MATTER WHETHER AS A RESULT OF BREACH OF CONTRACT, WARRANTY, TORT (INCLUDING NEGLIGENCE), OR OTHERWISE WILL AVSTAR BE HELD LIABLE FOR ANY INCIDENTAL CHARGES OTHER THAN THE ABOVE-REFERENCED TRANSPORTATION CHARGES OR FOR ANY PUNITIVE, CONSEQUENTIAL OR SPECIAL DAMAGES OF ANY KIND, INCLUDING, BUT NOT LIMITED TO, COSTS OF REMOVAL AND REPLACEMENT OF THE PRODUCT(S), LOSS OF ASSOCIATED EQUIPMENT, DAMAGE TO ASSOCIATED EQUIPMENT, COST OF CAPITAL, COST OF SUBSTITUTE PRODUCTS, FACILITIES OR SERVICES, DOWN TIME, OR COSTS OR CLAIMS OF THIRD PARTIES FOR SUCH DAMAGES OR EXPENSES. SELLER MAKES NO WARRANTY AND DISCLAIMS ALL LIABILITY WITH RESPECT TO COMPONENTS OR PARTS DAMAGED BY, OR WORN DUE TO, CORROSION.

NO STATEMENT, WHETHER WRITTEN OR ORAL, MADE BY ANY PERSON, CORPORATION OR ORGANIZATION, INCLUDING DISTRIBUTORS OF AVSTAR'S PRODUCTS MAY BE TAKEN AS A WARRANTY NOR WILL IT BIND AVSTAR. NO AGREEMENT VARYING THE TERMS OF THIS WARRANTY OR AVSTAR'S OBLIGATIONS UNDER IT IS BINDING UPON AVSTAR UNLESS IN WRITING AND SIGNED BY A DULY AUTHORIZED REPRESENTATIVE OF AVSTAR.

All legal actions based upon any claims or disputes pertaining to or involving this warranty including, but not limited to, AVStar's denial of any claim or portion thereof under this warranty, must be filed in the courts of general jurisdiction of Palm Beach County, Florida or in the United States District Court for the Southern District of Florida. In the event that Purchaser files such an action in either of the court systems identified above, and a final judgment in AVStar's favor is rendered by such court, then Purchaser shall indemnify AVStar for all costs, expenses and attorneys' fees incurred by AVStar in defense of such claims. In the event Purchaser files such legal action in a court other than those specified, and AVStar successfully obtains dismissal of that action or transfer thereof to the above described court systems, the Purchaser shall indemnify AVStar for all costs, expenses and attorneys' fees incurred by AVStar in obtaining such dismissal or transfer.

Any invalidity of a provision of this Warranty shall not affect any other provision, and in the event of a judicial finding of invalidity, this Warranty shall remain in force in all other respects.

WARNING:

The use of unauthorized parts in any unit can cause product malfunction which could result in damage or destruction of equipment and injury or death of personnel. Use only AVStar replacement parts as specified in the Illustrated Parts List (available directly from AVStar).

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**COMMERCIAL WARRANTY
OVERHAULED FUEL SYSTEMS**

AVSTAR FUEL SYSTEMS, INC. ("AVStar") warrants that all current overhauls of carburetors, fuel servos and other products sold by AVStar shall be free from defects in material and workmanship. This warranty shall remain in effect for a period of twelve (12) months from the date of shipment from AVStar's manufacturing facility or 400 engine operating hours, whichever occurs first.

Any product returned for claimed defect or nonconformance must be accompanied by a written notice and received by AVStar within thirty (30) days after the defect is first discovered. Upon receipt of said written notice, AVStar shall, at its sole option:

- (a) Repair at AVStar's manufacturing facility the defective or non-conforming unit,
- (b) Repair at an AVStar Product Support Sales and Service Center,
 - 1) Please contact Warranty Administrator at AVStar for the most recent service center contact information.
- (c) Replace from its inventory the defective or non-conforming unit or component part (less than 25 operating hours to be eligible)

Contact Information:
 AVStar Fuel Systems, Inc.
 1365 Park Lane South
 Jupiter, FL 33458
 P: 561-575-1560; F: 561-575-0795
 warranty@avstardirect.com

Transportation Charges:

- (a) Return of any unit or component part thereof to AVStar shall be prepaid by the sender.
- (b) A product that is found to be defective will be returned to the sender at AVStar's expense.
- (c) All transportation charges will be at the customer's expense for any unit returned for warranty service and found to be defect free.

As a result of the wide variety of configurations and applications, this fuel system may require flow modification for enhanced performance. There will be a flow modification charge if a customer setting or calibration is requested.

This warranty does not apply, nor will it be extended, to any part or component part which has been determined through investigation by AVStar to have acquired damage as a result of misuse, abuse, neglect, improper storage or handling, faulty installation or maintenance, inappropriate filtration, or repair attempt by any party other than AVStar authorized personnel. This warranty does not apply to any other component of the aircraft power plant which is not a product of AVStar.

The use of fuels not approved by the engine manufacturer, voids all warranties.

THIS WARRANTY DEFINES THE SOLE WARRANTY OBLIGATION OF AVSTAR IN REGARDS TO ITS PRODUCTS AND IS GIVEN AND ACCEPTED IN LIEU OF (1) ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE; AND (2) ANY OBLIGATION, LIABILITY, RIGHT, CLAIM, OR REMEDY IN CONTRACT OR IN TORT, INCLUDING PRODUCT LIABILITIES BASED UPON STRICT LIABILITY, NEGLIGENCE, OR IMPLIED WARRANTY IN LAW AND PURCHASER HEREBY WAIVES SUCH RIGHTS AND CLAIMS.

THIS WARRANTY IS THE ONLY WARRANTY MADE BY AVSTAR. THE PURCHASER'S SOLE REMEDY FOR A BREACH OF THIS WARRANTY OR ANY DEFECT IN A PART IS THE REPAIR OR REPLACEMENT OF PARTS AND REIMBURSEMENT OF REASONABLE TRANSPORTATION CHARGES AS PROVIDED HEREIN. IN NO MATTER WHETHER AS A RESULT OF BREACH OF CONTRACT, WARRANTY, TORT (INCLUDING NEGLIGENCE), OR OTHERWISE WILL AVSTAR BE HELD LIABLE FOR ANY INCIDENTAL CHARGES OTHER THAN THE ABOVE-REFERENCED TRANSPORTATION CHARGES OR FOR ANY PUNITIVE, CONSEQUENTIAL OR SPECIAL DAMAGES OF ANY KIND, INCLUDING, BUT NOT LIMITED TO, COSTS OF REMOVAL AND REPLACEMENT OF THE PRODUCT(S), LOSS OF ASSOCIATED EQUIPMENT, DAMAGE TO ASSOCIATED EQUIPMENT, COST OF CAPITAL, COST OF SUBSTITUTE PRODUCTS, FACILITIES OR SERVICES, DOWN TIME, OR COSTS OR CLAIMS OF THIRD PARTIES FOR SUCH DAMAGES OR EXPENSES. SELLER MAKES NO WARRANTY AND DISCLAIMS ALL LIABILITY WITH RESPECT TO COMPONENTS OR PARTS DAMAGED BY, OR WORN DUE TO, CORROSION.

NO STATEMENT, WHETHER WRITTEN OR ORAL, MADE BY ANY PERSON, CORPORATION OR ORGANIZATION, INCLUDING DISTRIBUTORS OF AVSTAR'S PRODUCTS MAY BE TAKEN AS A WARRANTY NOR WILL IT BIND AVSTAR. NO AGREEMENT VARYING THE TERMS OF THIS WARRANTY OR AVSTAR'S OBLIGATIONS UNDER IT IS BINDING UPON AVSTAR UNLESS IN WRITING AND SIGNED BY A DULY AUTHORIZED REPRESENTATIVE OF AVSTAR.

All legal actions based upon any claims or disputes pertaining to or involving this warranty including, but not limited to, AVStar's denial of any claim or portion thereof under this warranty, must be filed in the courts of general jurisdiction of Palm Beach County, Florida or in the United States District Court for the Southern District of Florida. In the event that Purchaser files such an action in either of the court systems identified above, and a final judgment in AVStar's favor is rendered by such court, then Purchaser shall indemnify AVStar for all costs, expenses and attorneys' fees incurred by AVStar in defense of such claims. In the event Purchaser files such legal action in a court other than those specified, and AVStar successfully obtains dismissal of that action or transfer thereof to the above described court systems, the Purchaser shall indemnify AVStar for all costs, expenses and attorneys' fees incurred by AVStar in obtaining such dismissal or transfer.

Any invalidity of a provision of this Warranty shall not affect any other provision, and in the event of a judicial finding of invalidity, this Warranty shall remain in force in all other respects.

WARNING:

The use of unauthorized parts in any unit can cause product malfunction which could result in damage or destruction of equipment and injury or death of personnel. Use only AVStar replacement parts as specified in the Illustrated Parts List (available directly from AVStar).

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COMMERCIAL WARRANTY
Experimental Freedom Series

AVSTAR FUEL SYSTEMS, INC. ("AVStar") warrants its newly built, Experimental Freedom Series fuel systems to be free from defects in materials and workmanship and that it conforms to the AVStar specifications and engineering to which it was designed and manufactured. This warranty shall remain in effect for a period of twelve (12) months from the date of shipment from AVStar's manufacturing facility or 500 engine operating hours, whichever occurs first.

Any product returned for claimed defect or nonconformance must be accompanied by a written notice and received by AVStar within thirty (30) days after the defect is first discovered. Upon receipt of said written notice, AVStar shall, at its sole option:

- (a) Repair at AVStar's manufacturing facility the defective or non-conforming unit,
- (b) Repair at an AVStar Product Support Sales and Service Center,
 - 1) Please contact Warranty Administrator at AVStar for the most recent service center contact information.
- (c) Replace from its inventory the defective or non-conforming unit or component part (less than 25 operating hours to be eligible)

Contact Information:
 AVStar Fuel Systems, Inc.
 1365 Park Lane South
 Jupiter, FL 33458
 P: 561-575-1560; F: 561-575-0795
 warranty@avstardirect.com

Transportation Charges:

- (a) Return of any unit or component part thereof to AVStar shall be prepaid by the sender.
- (b) A product that is found to be defective will be returned to the sender at AVStar's expense.
- (c) All transportation charges will be at the customer's expense for any unit returned for warranty service and found to be defect free.

As a result of the wide variety of configurations and applications, this fuel system may require flow modification for enhanced performance. There will be a flow modification charge if a customer setting or calibration is requested.

Limitation of Liability:

Unauthorized parts used in any AVStar product constitutes an alteration or specification deviation and voids all warranties and AVStar will accept no warranty or tort liability for units that contain unauthorized parts. The unit owner and/or facility responsible for the installation and use of unauthorized parts carry the sole and full liability for all property damage or injury, including death, stemming from any malfunction of the unit in which unauthorized parts are installed.

This warranty does not apply, nor will it be extended, to any part or component part which has been determined through investigation by AVStar to have acquired damage as a result of misuse, abuse, neglect, improper storage or handling, faulty installation or maintenance, inappropriate filtration, or repair attempt by any party other than AVStar authorized personnel. This warranty does not apply to any other component of the aircraft power plant which is not a product of AVStar.

The use of fuels not approved by the engine manufacturer voids all warranties.

THIS WARRANTY DEFINES THE SOLE WARRANTY OBLIGATION OF AVSTAR IN REGARDS TO ITS PRODUCTS AND IS GIVEN AND ACCEPTED IN LIEU OF (1) ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE; AND (2) ANY OBLIGATION, LIABILITY, RIGHT, CLAIM, OR REMEDY IN CONTRACT OR IN TORT, INCLUDING PRODUCT LIABILITIES BASED UPON STRICT LIABILITY, NEGLIGENCE, OR IMPLIED WARRANTY IN LAW AND PURCHASER HEREBY WAIVES SUCH RIGHTS AND CLAIMS.

THIS WARRANTY IS THE ONLY WARRANTY MADE BY AVSTAR. THE PURCHASER'S SOLE REMEDY FOR A BREACH OF THIS WARRANTY OR ANY DEFECT IN A PART IS THE REPAIR OR REPLACEMENT OF PARTS AND REIMBURSEMENT OF REASONABLE TRANSPORTATION CHARGES AS PROVIDED HEREIN. IN NO MATTER WHETHER AS A RESULT OF BREACH OF CONTRACT, WARRANTY, TORT (INCLUDING NEGLIGENCE), OR OTHERWISE WILL AVSTAR BE HELD LIABLE FOR ANY INCIDENTAL CHARGES OTHER THAN THE ABOVE-REFERENCED TRANSPORTATION CHARGES OR FOR ANY PUNITIVE, CONSEQUENTIAL OR SPECIAL DAMAGES OF ANY KIND, INCLUDING, BUT NOT LIMITED TO, COSTS OF REMOVAL AND REPLACEMENT OF THE PRODUCT(S), LOSS OF ASSOCIATED EQUIPMENT, DAMAGE TO ASSOCIATED EQUIPMENT, COST OF CAPITAL, COST OF SUBSTITUTE PRODUCTS, FACILITIES OR SERVICES, DOWN TIME, OR COSTS OR CLAIMS OF THIRD PARTIES FOR SUCH DAMAGES OR EXPENSES. SELLER MAKES NO WARRANTY AND DISCLAIMS ALL LIABILITY WITH RESPECT TO COMPONENTS OR PARTS DAMAGED BY, OR WORN DUE TO, CORROSION.

NO STATEMENT, WHETHER WRITTEN OR ORAL, MADE BY ANY PERSON, CORPORATION OR ORGANIZATION, INCLUDING DISTRIBUTORS OF AVSTAR'S PRODUCTS MAY BE TAKEN AS A WARRANTY NOR WILL IT BIND AVSTAR. NO AGREEMENT VARYING THE TERMS OF THIS WARRANTY OR AVSTAR'S OBLIGATIONS UNDER IT IS BINDING UPON AVSTAR UNLESS IN WRITING AND SIGNED BY A DULY AUTHORIZED REPRESENTATIVE OF AVSTAR.

All legal actions based upon any claims or disputes pertaining to or involving this warranty including, but not limited to, AVStar's denial of any claim or portion thereof under this warranty, must be filed in the courts of general jurisdiction of Palm Beach County, Florida or in the United States District Court for the Southern District of Florida. In the event that Purchaser files such an action in either of the court systems identified above, and a final judgment in AVStar's favor is rendered by such court, then Purchaser shall indemnify AVStar for all costs, expenses and attorneys' fees incurred by AVStar in defense of such claims. In the event Purchaser files such legal action in a court other than those specified, and AVStar successfully obtains dismissal of that action or transfer thereof to the above described court systems, the Purchaser shall indemnify AVStar for all costs, expenses and attorneys' fees incurred by AVStar in obtaining such dismissal or transfer.

Any invalidity of a provision of this Warranty shall not affect any other provision, and in the event of a judicial finding of invalidity, this Warranty shall remain in force in all other respects.

WARNING:

The use of unauthorized parts in any unit can cause product malfunction which could result in damage or destruction of equipment and injury or death of personnel. Use only AVStar replacement parts as specified in the Illustrated Parts List (available directly from AVStar).

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AVStar Fuel Systems, Inc.
 1365 Park Lane South
 Jupiter, FL 33458
 Tel (561) 575-1560, Fax (561) 575-0795
 E-mail: afsi@avstardirect.com
 FAA Approved Repair Station V1RR580Y



In order to process your warranty claim, please completely fill out this Warranty Information Sheet and return with your unit. Also, please include a copy of your 8130 with your unit.

Date: _____

Owner's Information:

Company _____

Contact Name _____

Address _____

Phone # _____ (wk) _____ (cell)

Email Address _____
 (send tracking # upon shipment)

Unit Information: Servo Carburetor Flow Divider Nozzle

P/N: _____ Date of Occurrence: _____

S/N: _____ Date in Service: _____

Engine Model: _____ Aircraft Model: _____

Total time on unit since installation (hrs): _____

Complaint (please circle):

IDLE OFF-IDLE RATED RPM _____

LEAN RICH

AVStar Only Approved By: _____

FORM: AFS852-F3 REV3 1/8/18

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Product Support Sales and Service Centers

Switzerland

Mécanair SA *

Route de l'aerodrome
30 CH-1730 Ecuwillens
Switzerland

Phone +41 (0)26 411 92 30 | Fax +41 (0)26 411 92 39 | www.mecanair.ch

*** Mecanair is a fully integrated AVStar Sales & Service Center with access to and advanced training on AVStar's LAMBDA 2100 flow bench, the only piece of diagnostic equipment outside the factory which is capable of validating air to fuel mixture ratios from idle through full rated. For more details, see <http://www.avstardirect.com/lambda-2100/>.**

United States

Alaskan Aircraft Engines,

Inc 2425 Merrill Field Drive
Anchorage, AK 99501

Phone 907-272-3581 | Fax 907-272-3592 | www.alaskanaircraftengines.com

Central Cylinder Service, Inc.

6315 Lindbergh Drive
Omaha NE 68110

Phone 402-451-6468 | Fax 402-451-3202 | www.centralcylinder.com

Penn Yan Aero

2499 Bath Road
Penn Yan, NY
14527

Phone 800-727-7230 | Fax 315-536-2335 | www.pennyanero.com

United Kingdom

Nicholson McLaren

12 Ivanhoe Road
Hogwood Lane
Finchampstead
Wokingham
Berkshire
RG40 4QQ

Phone - +44 (0)118 9738000 | Fax +44 (0)118 9738030 | www.nicholsonmclaren.com

Australia

THE Aviation Centre-Tyabb

Westernport
Airfield 86 Stuart
Road
Tyabb VIC 3913
Australia

Phone (03) 5977 4146 | Fax (03) 5977 4143 | www.theaviationcentre.com.au

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